STAR·CASTLE·HOTEL
ISLES OF SCILLY

JOB DESCRIPTION

Job title: Restaurant Manager
Department: Restaurant
Reports to: Restaurant Manager, General Manager
Company: Star Castle Hotel

Main Purpose of the Job:

We are looking for a Manager to join our Restaurant team at the Star Castle Hotel to work closely and assist the other Restaurant manager in our two award-winning restaurants. The candidate will need management experience.

Duties:

- To maintain the highest standard in managing the team and serving guests
- Training staff
- Communicating between other departments in the hotel
- Having a friendly and interpersonal manner with guests
- Attending work in a timely manner
- Performing basic cleaning duties
- Preparing mixed drinks for guests and serving on the bar when necessary
- Handling any issues that arise within the hotel efficiently
- Abiding by the health and safety legislation and guidelines
- The candidate must be confident in managing a team during service
- Supporting the other Restaurant Manager with day-to-day running of the restaurants as well as staff training.
- Taking orders and serving food and drinks, offering wine recommendations, opening and pouring wine and setting & clearing tables.
- Able to manage guest concerns, allergies and complaints in order to maintain a positive restaurant atmosphere.
- Supporting with events where needed
- Maintain a high standard of customer service at all times.
- Ensure all restaurant team members abide by the Health and Safety legislations and guidelines
- To ensure the restaurant is kept clean and tidy.
- Provide support to other areas of the restaurant team as and when required.
- Any other reasonable duties as required to fulfil the business needs.

Working Pattern:

The days and times of work will be on a rota basis but will generally be a 44-hour week. They will be required to work breakfast and dinner service shift. Candidates will need to provide their own white shirts and black work trousers as well as smart black work shoes, the rest of the uniform will be provided by the hotel.

Benefits:

Live in accommodation and utilities are provided.
Two meals a day are also provided.
Gratuities are available as well as a retention bonus

Salary:

A competitive salary is offered. The position is seasonal, starting late February until late October ’20.